

Integrated Management System	Standard(s):	ISO 9001:2015		Clause:	5.2
Document Title:	Quality Policy			ERYRI SCAFFOLDING LIMITED	



Quality Policy Statement

In the **Provision of Scaffolding Services**, Eryri Scaffolding Limited is committed to ensuring that client visions are fully realised by delivering services that are consistently renowned for excellence of quality.

We aim to be the best in class by anticipating the needs of customers and clients by continuously improving service delivery through application of best practice, technology, innovation and development of suppliers.

Eryri Scaffolding Limited Policy is to:


- Establish a client and customer orientated organisation, where all parties work together effectively to deliver the service
- Identify, understand and satisfy the needs and expectations of all interested parties
- Set clearly defined objectives and targets to satisfy our clients and business needs in an effective and efficient manner
- Be fully committed to satisfy all applicable requirements
- Bring added value through contributions from fully resourced teams of personnel
- Achieve, maintain and continually improve overall organisational and personal performance standards and capabilities using new ideas, innovations and feedback
- Review the policy and Integrated Management System for continuing suitability and improvement

Eryri Scaffolding Limited is committed to achieving this policy through the application of an Integrated Management System that embodies the requirements of ISO 9001, ISO 14001 and ISO 45001. This involves the use of documented company processes; process flows and work instructions. It also means that training and development are provided to equip all staff with the skills and competencies necessary to deliver quality of the service.

The Managing Director supported by the HSEQ Consultant of Eryri Scaffolding Limited, have specific responsibility for providing the necessary organisation and resources to implement this policy.

In order to promote a positive commitment to quality, the management team ensures that its Quality Policy and targets and objectives are cascaded throughout the Company and are clearly understood. Employees are supported in their learning and development and are encouraged to put forward suggestions for improving the business operations.

All employees at Eryri Scaffolding Limited understand that they have a responsibility to adhere to Processes and to seek to continually improve the efficiency and quality of the services they give to Clients.

Signed:		Mr. Daniel Wood
January 2020	Managing Director – Eryri Scaffolding Limited	

Rev: 00	Date: January 2020	Ref: IMS-5.2-Quality Policy	
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